

CONFERENCE PROGRAM



 **RIMS2022**

RISKWORLDTM

ANNUAL CONFERENCE & EXHIBITION
APRIL 10-13 | SAN FRANCISCO

www.RIMS.org/RISKWORLD

REMEMBER...

ADVANCE RATE DEADLINE IS FEBRUARY 18

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EXPERIENCE RIMS HQ

PAGE 12

LEARN ABOUT THE NEW CORPORATE PASS

PAGE 30

ALL THE WORLD'S A RISK STAGE AND YOU HAVE THE STARRING ROLE

COVID-19 thrust risk professionals into the spotlight. You are now at center stage with a leadership audience hungry for actionable, real-time risk data.

You are both writer and director driving the agenda – not just a support act for decision makers.

Riskconnect is a global leader in risk and compliance technology and the world's largest RMIS provider. Our 500+ team members have the industry and technical knowledge to help you prepare for an unforgettable performance.

LET'S CHAT!

Visit us at **BOOTH 1015** to see our latest enhancements – or book a meeting here:



www.riskconnect.com



ALL THE WORLD'S A RISK STAGE AND YOU HAVE THE STARRING ROLE

COVID-19 thrust risk professionals into the spotlight. You are now at center stage with a leadership audience hungry for actionable, real-time risk data.

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Reduce Your World of Risk

EPIC takes a fresh and modern approach to risk management. How? We give you the best of both worlds: access to global resources delivered through exceptional digital and local experiences.

New risks continue to emerge: pandemics, climate change, supply chain breakdowns, and the rise of artificial intelligence. Are you ready? We are.



We look forward to seeing you at RIMS RISKWORLD 2022 next spring.
Stop by our booth and say hello!

Marc Kunney

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Scott Davis

President, National Specialty Practices
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(615) 948-2920

EPICBROKERS.COM

A WORLD OF POTENTIAL

As the world around us evolves, so does the world of risk management – which is why it’s never been more important to share experiences and keep up on current best practices. Access those opportunities at RISKWORLD. The largest industry event, RIMS annual conference, has been reimagined to meet the current needs of practitioners like you with an enhanced education program and connections to a global community.

READY. SET. REGISTER.

10000+ ATTENDEES 400+ EXHIBITORS 70+ COUNTRIES 300+ SPEAKERS

WHO SHOULD ATTEND

Anyone tasked with risk responsibility or providing services to risk professionals:

- > Risk managers
- > C-Level
- > Treasurers
- > Finance directors
- > Claims
- > Security
- > IT
- > Internal audit
- > Legal/compliance
- > Operations executives
- > Brokers
- > Insurers

WHY SHOULD YOU ATTEND?

When a global pandemic threatened to bring organizations to a stand-still, risk management practitioners showed that planning and adaptability are greater than disruption. Now, with our field firmly in the spotlight, it’s time for us to come together and plan for the future. RISKWORLD is where you’ll find the insights, solutions and people to help you prepare for tomorrow’s greatest threats. You’ll find an unprecedented number of in-depth sessions across a wide-range of risk-related topics and shorter presentations in the Thought Leader Theater, Global Studio, Innovation Lab and Wellness ZENter. Walk the aisles of the Marketplace to meet with your current providers and discover new ones. There are 400+ companies to meet.

Your source for knowledge and networking.



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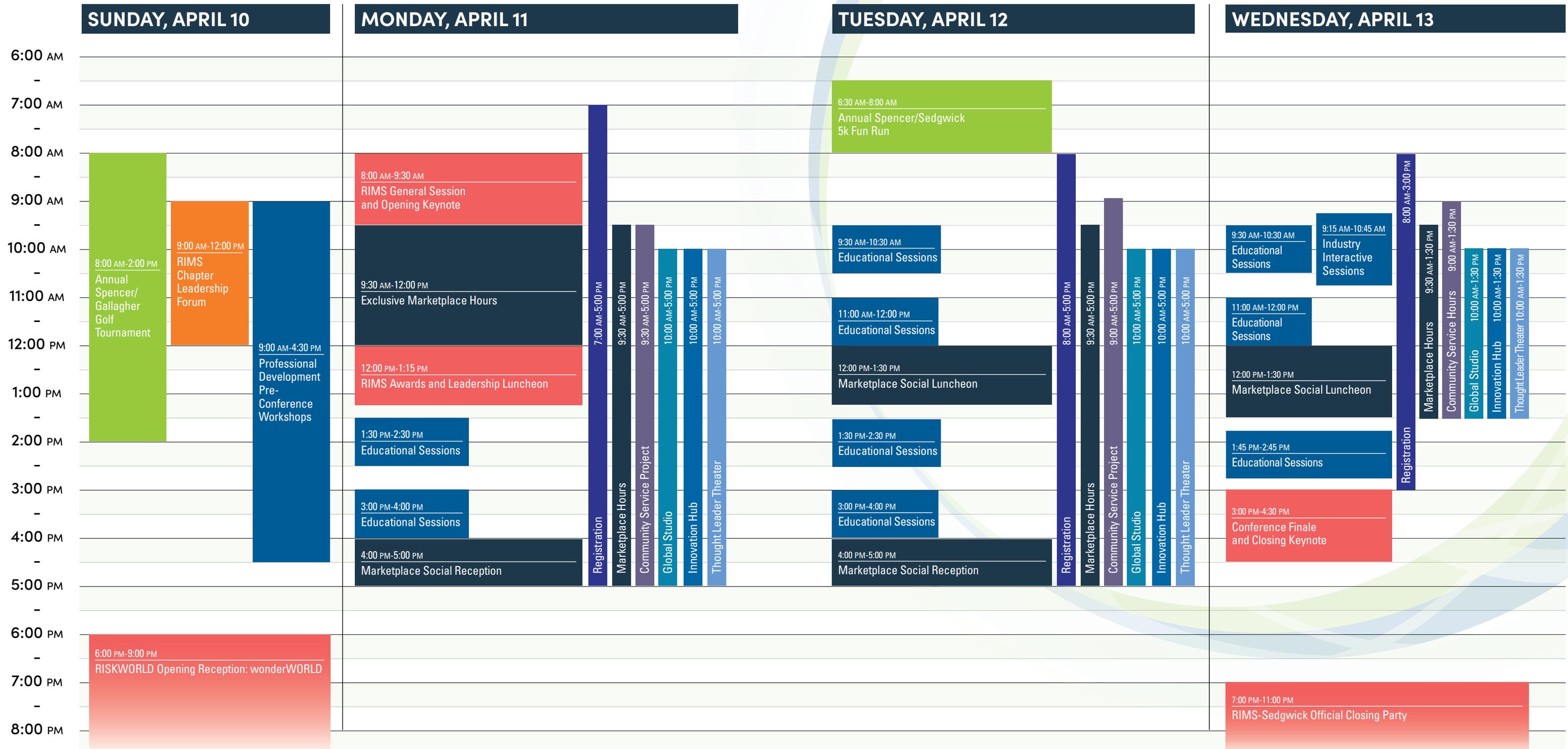


Learn what
The Institutes Risk & Insurance Knowledge Group
has to offer you and your business.

SCHEDULE AT A GLANCE

REGISTRATION HOURS

SATURDAY, APRIL 9 12:00 PM – 5:00 PM
 SUNDAY, APRIL 10 10:00 AM – 6:30 PM
 MONDAY, APRIL 11 7:00 AM – 5:00 PM
 TUESDAY, APRIL 12 8:00 AM – 5:00 PM
 WEDNESDAY, APRIL 13 8:00 AM – 3:00 PM



riverwood
CLAIMS MANAGEMENT
A Custard Company

www.RiverwoodTPA.com

Custard Insurance Adjusters' TPA Division has become its own distinct company, Riverwood Claims Management, Inc.

This new company will allow our TPA team to specialize in servicing **boutique** programs through high-quality customer service and fully customized claims management solutions. While we specialize in **Transportation** and **Property** services, our team handles a wide range of programs involving **all loss types**.

Riverwood Claims Management, Inc. will remain affiliated with Custard Insurance Adjusters through common private ownership and will continue to rely on Custard's industry-leading field claim solutions.

833-704-6283



Utilizing Custard's Hotline Services
24/7 Call Center - 1.888.CUSTARD

OPENING KEYNOTE



MICHAEL C. BUSH
CEO, Author

A Great Place to Work for All

*Better for Business, Better for People,
Better for the World*

What does the latest data show about organizations that prioritize a culture of inclusiveness? Based on his book by the same name, Bush shares these details, plus how the Best Workplaces outperform their peers in the stock market and in revenue growth. Attendees hear Bush's inspiring stories about how creating a more equitable work environment pays off. Attendees also walk away with a new "For All" Leadership Model to help drive personal performance.

Michael C. Bush is the CEO of Great Place to Work[®], Inc., the global authority on workplace culture. Since 1992, they have surveyed more than 100 million employees around the world and used those deep insights to define what makes a great workplace: trust. Great Place to Work helps organizations quantify their culture and recognizes Great Place to Work-Certified[™] companies and the Best Workplaces[™], including the 100 Best Companies to Work For[®] and World's Best Workplaces[™] list published annually in Fortune.

LEADERSHIP KEYNOTE



Get Certified Take the RIMS-CRMP Remote Exam

Now it's even easier to earn your RIMS-CRMP certification. With our remote exam option, you can take the exam from the safety of your home or office.

Advance your career and stay current on risk management trends and practices with the RIMS-CRMP. Start your application today, then take the exam remotely or in-person.

Refresh Your Knowledge

RIMS-CRMP Prep Virtual Workshops

February 15-17, 2022

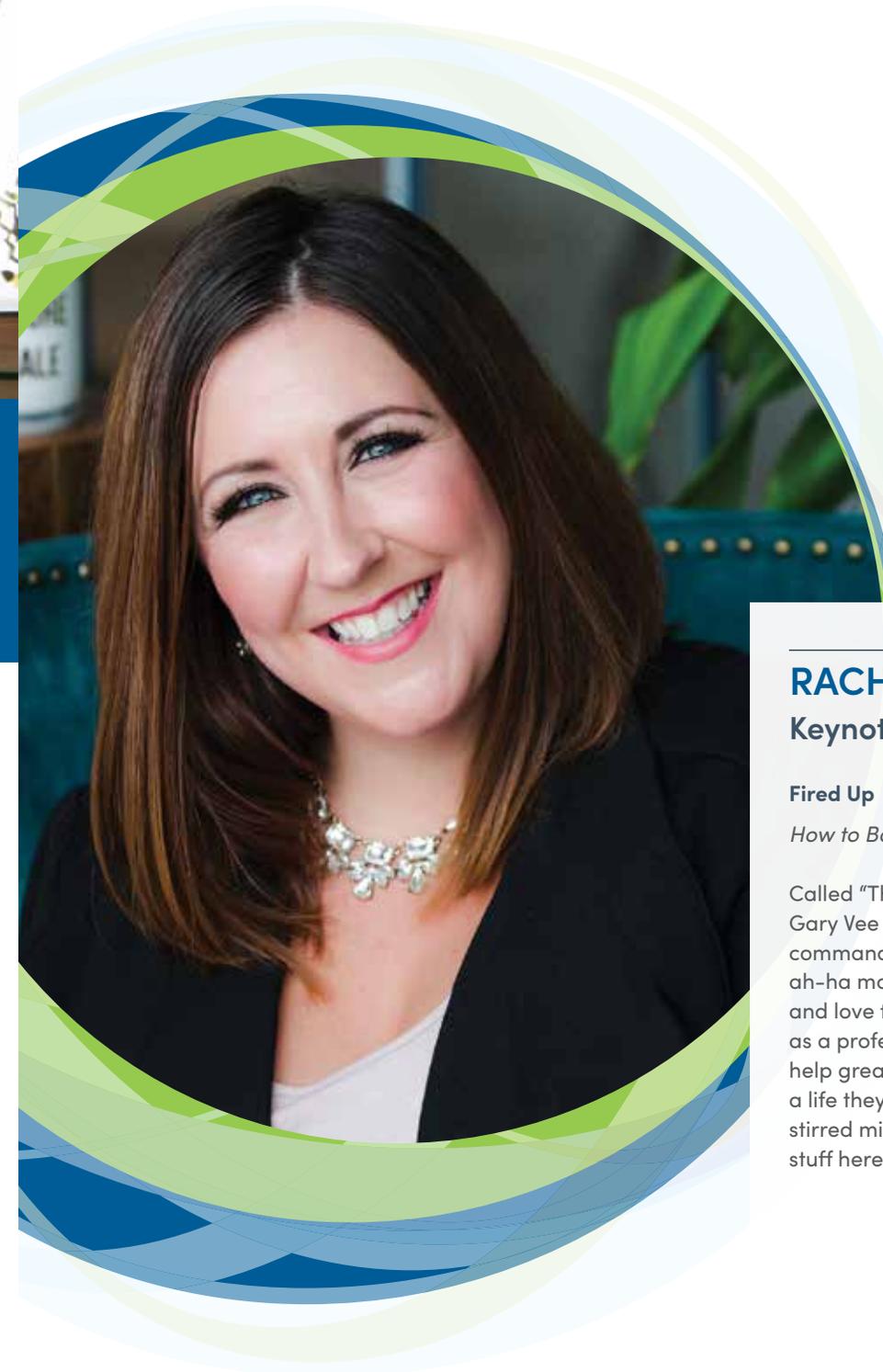
April 16-30, 2022

June 27-28, 2022

September 15-29, 2022

RIMS-CRMP Prep In-Person Workshop

April 9-10, 2022



RACHEL SHEERIN

Keynote Speaker, Author & Burnout Expert

Fired Up

How to Battle Burnout and Love Your Work/Life

Called "The Brene Brown of Burnout" and a "mix of Gary Vee and Cardi B", Rachel's authentic style and commanding stage presence leads audiences to their big ah-ha moments to boost their own happiness, success and love for their work and life. Rachel shares her insights as a professional behavioral analyst to virtual emcee to help great people do great work, heal burnout and live a life they love. Her keynote speeches are a shaken-not-stirred mix of energy, education and inspiration - no fluff stuff here.

EVENTS

SUNDAY, APRIL 10

SPENCER/GALLAGHER GOLF TOURNAMENT

SUNDAY, APRIL 10 | 8:00 AM – 2:00 PM

Start RISKWORLD in San Francisco by supporting risk management and insurance education at the Presidio Golf Course. Gallagher and the Spencer Educational Foundation invite you to enjoy a great day on the course, celebrating industry education with old and new friends, great fun, and prizes. Contact Lauren Cavanaugh at lauren_cavanaugh@ajg.com to participate.

Fee: \$315 per player Early Bird (prior to Feb 1) | \$335 per player (after Feb 1)

For more details, visit www.spencered.org/2022-spencer-gallagher-golf-tournament

OPENING RECEPTION: WONDERWORLD

SUNDAY, APRIL 10 | 6:00 PM – 9:00 PM

Welcome to wonderWORLD – an interactive experience at San Francisco’s only waterfront museum. This scientific funhouse and experimental laboratory all rolled into one is regarded as one of the world’s foremost interactive science museums, with more than 650 hands-on exhibits that ignite curiosity and wonder. Bring out your inner mad-scientist as you tinker with the exhibits. Or sit back with a glass of local wine and enjoy the stunning bay views and twinkling lights of the Bay Bridge. Either way, you don’t want to miss this WONDERful evening!

MONDAY, APRIL 11

RIMS GENERAL SESSION

MONDAY, APRIL 11 | 8:30 AM – 9:30 AM

Doors open at 7:45 am. Breakfast service ends promptly at 8:30 am.

RIMS leadership will share association initiatives that can help you achieve your professional goals. We’ll also celebrate an outstanding professional in our field—the Risk Manager of the Year. This individual has developed an exceptional risk management program that directly impacts their organization’s ability to grow, innovate and achieve strategic objectives. Then, Michael C. Bush will discuss how his “For All” Leadership Model can help drive personal performance.

AWARDS LUNCHEON AND LEADERSHIP KEYNOTE

MONDAY, APRIL 11 | 12:00 PM – 1:15 PM

Recognize the risk professionals, organizations and chapters that are driving innovation in risk management. Then Rachel Sheerin will give you tips to heal burnout and boost your own happiness, success and love for your work and life.



SPENCER-RIMS RISK MANAGEMENT CHALLENGE FINAL ROUND

MONDAY, APRIL 11 | 1:15 PM – 3:30 PM

Support the next generation of risk management superstars as they compete in the final round for cash prizes and bragging rights for their university.

MARKETPLACE SOCIAL RECEPTION

MONDAY, APRIL 11 | 4:00 PM – 5:00 PM

Refresh yourself after day one reconnect with your colleagues.

TUESDAY, APRIL 12

7TH ANNUAL SPENCER/SEDGWICK 5K FUNRUN

TUESDAY, APRIL 12 | 6:30 AM – 8:00 AM

Run, walk (or crawl) 3.1 miles to support the Spencer Educational Foundation! The Spencer & Sedgwick 5K Fun Run has gone hybrid so whether you are attending RISKWORLD in person or virtually, you can participate. Join us to have fun and raise funds for future risk management and insurance leaders. Run or walk individually or join a team of colleagues and friends.

For more details, visit www.spencered.org/2022-spencer-5k-fun-run.

MARKETPLACE SOCIAL LUNCHEON

TUESDAY, APRIL 12 | 12:00 PM – 1:15 PM

Enjoy some of San Francisco’s best cuisine.

MARKETPLACE SOCIAL RECEPTION

TUESDAY, APRIL 12 | 4:00 PM – 5:00 PM

Take a break and reconnect with your colleagues.

WEDNESDAY, APRIL 13

MARKETPLACE SOCIAL LUNCHEON: RISKWORLD 2023 KICKOFF

WEDNESDAY, APRIL 13 | 12:00 PM – 1:15 PM

Get ready for RISKWORLD 2023 in Atlanta with a sampling of some of the city’s top culinary delights.

CONFERENCE FINALE AND CLOSING KEYNOTE

WEDNESDAY, APRIL 13 | 3:00 PM – 4:30 PM

The sessions may be finished, but there’s still more to come. Join us for the conference wrap-up and hear from our keynote speaker.

RIMS-SEDGWICK OFFICIAL CLOSING PARTY

WEDNESDAY, APRIL 13 | 7:00 PM – 11:00 PM

Let’s celebrate RISKWORLD!

MARKETPLACE

Welcome to the RISKWORLD Marketplace—the largest exhibition in the world dedicated to risk management. Here you'll find leading innovative companies that are changing the way business is done. Learn more about the exhibitors offerings and content at www.RIMS.org/ExhibitHall.

MARKETPLACE HOURS

MONDAY, APRIL 11 | 9:30 AM – 5:00 PM

TUESDAY, APRIL 12 | 9:30 AM – 5:00 PM

WEDNESDAY, APRIL 13 | 9:30 AM – 1:30 PM

RIMS HQ

Located in the Marketplace at booth #1133, RIMS HQ is your go-to resource for learning and building valuable connections with fellow attendees, members, speakers, and exhibitors.

THOUGHT LEADER THEATER

Visit the Thought Leader Theater to elevate your risk management knowledge with focused, 20-minute presentations.

CAREER LAB

Find career guidance in RIMS HQ, booth #1133

WELLNESS ZENTER

To be a top performer at work, you need to be in good health. Elite specialists will teach you beneficial habits and activities that will boost your concentration and energy.

Sponsored by



INNOVATION HUB

Immerse yourself in this educational experience that features 20-minute presentations designed to help you innovate your risk programs.

GLOBAL STUDIO

Network with attendees from around the globe, learn about RIMS' global development activities, and attend sessions focused on international business issues and risks.

NETWORKING

MARKETPLACE SOCIAL RECEPTION

MONDAY, APRIL 11 | 4:00 PM – 5:00 PM

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Sponsored by



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sedgwick

LEARN

RISKWORLD delivers a diverse range of educational sessions facilitated by risk management innovators, disrupters and practitioners. Session tracks fall into categories ranging from Career Development and Claims Management to Cyber and Technology Risk and more.

CONTINUING EDUCATION

CEU/CLE/CPE credits and recertification credits for the RIMS-Certified Risk Management Professional (RIMS-CRMP) Certification are available at RISKWORLD. RIMS-CRMP's can earn one credit for each session.

For more information, visit www.RIMS.org/CECredits

PRE- AND POST-CONFERENCE WORKSHOPS

These in-depth workshops are offered in conjunction with RISKWORLD and take place in the Moscone Center. Gain valuable, in-depth knowledge on a variety of progressive risk management topics.

CONTRACTUAL RISK TRANSFER

APRIL 9-10 | 10:00 AM – 4:00 PM

This workshop will address commercial contracts and insurance policies as risk transfer vehicles relating to commercial insurance, insured agreements, indemnity agreements, and captive insurance. You'll learn the skills needed to understand and draft a contract that effectively transfers risk while reducing your company's exposure to loss.

FUNDAMENTALS OF INSURANCE

APRIL 9-10 | 9:00 AM – 4:30 PM

While the fundamentals of insurance remain largely the same, how they are applied in this world of new risks requires creativity and flexibility. This updated workshop will help you understand and apply new policy language and coverages. In this course, you will learn about aligning insurance programs with company strategy; definitions of insurance applications and basic insurance; financial structure of insurance companies; legal principles and contract construction; and types of policies.

FUNDAMENTALS OF RISK MANAGEMENT

APRIL 9-10 | 10:00 AM – 4:00 PM

This course introduces the fundamentals of risk management and how the practice is used in business every day, whether you are a large corporation, a nonprofit, or a government agency. Learn how to communicate the principles of risk management at all organizational levels and create awareness about and actions to prevent excessive levels of risk that could lead to adverse consequences.

MANAGING COGNITIVE BIAS RISK- RECOGNITION & AVOIDANCE ESSENTIALS

APRIL 9-10 | 10:00 AM – 4:00 PM

Cognitive bias is a systematic pattern of deviation from using rationality in judgement. It is inherent within all of us and learning to manage our cognitive bias, especially as it relates to important business decisions, is imperative. Glossing over a risk as ordinary because of such a bias could jeopardize management's view about the likelihood or impact of a risk event. This could lead to unexpected losses. Risk professionals are in a position where it's their responsibility to know the difference between illusion and reality and how to identify and incorporate debiasing techniques. It is also their responsibility to recognize how their perception of things can impact sometimes in a disastrous manner their analysis and judgement. This class will teach participants just that, and more.

RIMS-CRMP WORKSHOP

APRIL 9-10 | 9:00 AM – 3:00 PM

Prepare for the RIMS-Certified Risk Management Professional (RIMS-CRMP) certification exam by reviewing the five core competencies of a risk professional: Analyzing the Business Model, Designing Organizational Risk Strategies, Implementing the Risk Process, Developing Organizational Risk Competency, and Supporting Decision Making. Case studies, hands-on exercises, and an action planner are used throughout the workshop

RISK APPETITE MANAGEMENT

APRIL 9-10 | 10:00 AM – 4:00 PM

A well-devised risk appetite framework provides a way for your company to link strategy and risk management, strengthening risk culture and enhancing performance in these turbulent times. Learn how to navigate the complex and critical area of risk appetite management and how to develop a risk appetite framework that clarifies your company's position on risk taking. Learn how to construct risk appetite and risk tolerance statements, which will guide your company's decisions aligning risks to strategic and business objectives.

APPLYING & INTEGRATING ERM

APRIL 14-15 | 9:00 AM – 3:00 PM

Learn how to develop and integrate a practical ERM approach that creates and protects organizational value while improving efficiencies. The course covers all the steps to build a program, starting with how to gain commitment by creating an ERM value statement and strategy through monitoring progress by learning how to assess priorities and measure results against expectations.

CAPTIVES AS AN ALTERNATE RISK FINANCING TECHNIQUE

APRIL 14-15 | 9:00 AM – 4:30 PM

Risk managers are working with more data now than ever before. Data, combined with the growing availability of alternative risk solutions, can—and oftentimes does—result in more robust risk finance strategies. And more robust risk finance strategies equals more resilient organizations. The most common alternative risk financing technique is captives. This workshop dives deep into the opportunities and risks associated with captive formation and use, and how alternative risk financing can support your organization's goals.

EDUCATIONAL SESSIONS

Educational opportunities can be found everywhere at RISKWORLD. In addition to the 68 sessions, there are more interactive discussions on a variety of topics offered in various places in the Marketplace.

SESSIONS ARE IN THE FOLLOWING TRACKS:

CAD	Career Development	IND	Industry
CLM	Claims Management	ILR	Insurance, Legal and Regulatory
CTR	Cyber and Technology Risk	RMLC	Risk Modification/Mitigation and Loss Control
DEI	Diversity, Equity & Inclusion	SERM	Strategic and Enterprise Risk Management

MONDAY APRIL 11

1:15 PM – 3:00 PM **CAD** Spencer-RIMS Risk Management Challenge Final Round

1:30 PM – 2:30 PM **CLM** Beyond Physical: Improving Recovery for Injured Employees Requires a Holistic Approach

ILR Five Risks That Keep Your CEO Up at Night and How to Mitigate Them

SERM How to Use Risk Benchmarks to Successfully Bring Risk Insights to the C-Suite

IND Multi-National Industry Session

SERM Rethinking the Impact of Disruption on Enterprise Risk Management Tools and Processes

CAD Seven Habits of Highly Effective Risk Professionals

CTR Your Money or Your Data: The New Game Plan for the Escalating Risk of Cyber Crime

3:00 PM – 4:00 PM **IND** Construction Industry Session Roundtable

DEI From Ambition to Action on DEI: A New Guide to Drive Progress While Reducing TCOR

CTR Global Cyber Insurance Regulation Warning: They Now Have Teeth

CLM Managing the Surge of Claims Complexities and Their Continuing Challenge to the System

CLM Returning to Work? Check the Health of Your EPLI Coverage

CAD Rising Risk Professional Roundtable: Technical Skills to Confidently Guide Your Decisions

RMLC Successfully Implementing Risk Control Innovations in the Workplace

DEI Take the ESG Challenge: Good for Customers, Employees, the Bottom Line AND Your Career

ILR Understanding Additional Insured Coverage and Contractual Indemnification

TUESDAY APRIL 12

9:30 AM – 10:30 AM **IND** Aviation Industry Session

RMLC A Laptop and a Couch: An Imperfect Pairing for Claims and Coverage Trends

ILR Duty of Care in a post-COVID World

SERM Leveraging the New RIMS Risk Maturity Model to Close Gaps and Future-Proof Your Program

CAD It All Adds Up: How Actuarial Reports Can Drive Cost Savings and Reduce Risk

CTR Maximizing Your Ransomware Claim Recovery

ILR Taking a Bio(metric) Break: Assessing Biometric Liability Risk and Insurance Coverage

CLM Who's on First: FEMA or Insurance? Disaster Recovery Funding for the Public Risk Professional

11:00 AM – 12:00 PM **CLM** Alternative Solutions to Mitigate Credit

IND Casino Industry Session: A Winning Hand in Risk Management

DEI Defining Bias and Discrimination in Insurance: What Risk Professionals Need to Know

RMLC Don't Play with Fire: Strategies for Combatting Climate Risk

ILR Emerging Risk Solutions for M&A Transactional Liability

SERM Excellence in Risk Management

ILR The Future of Insurance Engagement

CLM Trade Credit

CTR Understanding Autonomous Vehicle Risk and Insurance

TUESDAY APRIL 12

- 1:30 PM – 2:30 PM**
- CTR** Building Cyber Resilience on a Foundation of Collaboration Between Risk Professional and CISO
 - ILR** Commercial Surety for Dummies
 - DEI** Generation: Survival of the Fittest from the Perspective of Minority Professionals in the Risk and Insurance Industry
 - IND** Mining Industry Session
 - CAD** Presentation Skills to Make Your Point Stick
 - CLM** The Butterfly Effect: An Examination of Modern Supply Chain Risk and How to Maximize Contingent Business Interruption Coverage
 - RMLC** The Future of Property Insurance in the Age of Catastrophic Risk
 - RMLC** Welcome to the Roaring 20s: Political Unrest in Changing Times
-
- 3:00 PM – 4:00 PM**
- IND** Core Competencies for Higher Education and Other Risk Professionals Industry Session
 - IND** Family-Owned Industry Session
 - DEI** Fine-Tune Your Risk Culture for Maximum Impact
 - SERM** Guilty by Association: Avoiding Reputational Risk from Business Partnerships
 - CAD** How Do You Onboard a New Leadership Team During Times of Crisis?
 - CTR** Protecting Senior Management Against Cyber Liability: The Buck Stops There and Can't Be Passed
 - CTR** Supply Chain Cyber Risk
 - CLM** What Happens When Transformation of Care Is on the Menu

WEDNESDAY APRIL 13

- 9:30 AM – 10:30 AM**
- DEI** A Risk Professional's Role in ESG and DEI
 - ILR** Blockchain and Cryptocurrency: Can Your Business Flourish Without It?
 - CTR** Cloud Computing and Cloud Security Risks
 - CLM** Defending the Billion-Dollar Claim: Nine Best Practices for Handling Catastrophic Incidents and Largest Losses
 - CLM** Gone Phishing: Are You Ignoring the Cyber BI Threat?
 - SERM** Integrating ESG, ERM and Strategy: Best Practices and Lessons Learned
 - IND** Public Entity Industry Session: Challenges and Solutions
-
- 11:00 AM – 12:00 PM**
- ILR** Advising Leadership About Protecting the Business Against Emerging D&O Exposures
 - CLM** Business Interruption 360°
 - ILR** Captive Insurance Strategies to Address a Hard Insurance Market
 - IND** Current Hot Topics in Commercial Real Estate Industry Session
 - RMLC** Ice Storms, Cyber Crime, Infectious Diseases and Worse: Which Silent Risks Are You Overlooking?
 - RMLC** Taking Control of Your Property Insurance Portfolio
 - SERM** The Board's GPS: Leveraging ERM as Your Path to the Boardroom
-
- 1:45 PM – 2:45 PM**
- IND** Hospitality Industry Session
 - RMLC** How to Face Heightened Regulatory Scrutiny and a Hard Insurance Market Due to Escalating Cyber Attacks
 - CLM** Managing the Risks of Property Claim Recovery
 - ILR** Mitigating Supply Chain Disruption Risks with Trade Disruption Insurance
 - CTR** Ransomware: Are You Prepared for a Breach?
 - DEI** Real-World Actions Behind Diversity, Equity, Inclusion and Belonging
 - SERM** The Impact of ESG Imperatives on Risk Management and Internal Audit
 - CAD** Women Leading Innovation: The Right Mindset and Building a Self-Directed Team



THOUGHT LEADER THEATER

The Thought Leader Theater delivers high-speed, 20-minute presentations designed to elevate your risk knowledge.

Thought Leader Theater sponsored by



MONDAY APRIL 11

- 10:30 AM – 10:50 AM Five Best Practices for Effective Claims Reviews
- 11:00 AM – 11:20 AM Establishing and Enforcing Drug Policies in the Age of Legalized Marijuana
- 11:30 AM – 11:50 AM The Insurer's Duty to Defend: The Do's and Don'ts for Risk Managers
- 12:00 PM – 12:20 PM Risks, Rewards and Results of Service Providers
- 12:30 PM – 12:50 PM Intellectual Property Insurance: New Products, New Ideas
- 1:00 PM – 1:20 PM COVID-19 Business Insurance Coverage and Trends
- 1:30 PM – 1:50 PM Management Liability Trends in 2021: Concerns for Directors and Officers
- 3:00 PM – 3:20 PM War Game Your Claim
- 3:30 PM – 3:50 PM You Signed What? Establishing an Escalation Process for Risky Contracts
- 4:00 PM – 4:20 PM The First 48 Hours: Best Practices for Conducting Internal Workplace Investigations and Responding to Employee Claims
- 4:30 PM – 4:50 PM The New Risk Professional Handbook: Coverage Gaps and Other Traps to Look Out for in Your First Renewal

TUESDAY APRIL 12

- 10:00 AM – 10:20 AM Avoiding Liability Claims Traps: 10 Tips Every New Risk Professional Should Know
- 10:30 AM – 10:50 AM Keep on Trucking: Managing Transportation Liability Claims to Superior Outcomes
- 11:30 AM – 11:50 AM Beware the Related Claim Provisions in E&O and D&O Insurance Policies
- 12:00 PM – 12:20 PM Ready to Settle? What Is Your MSA?
- 12:30 PM – 12:50 PM Actuarially Validating IoT Risk Management Technology
- 1:00 PM – 1:20 PM Responding to Rescission Letters and Disputing Misrepresentation Allegations
- 1:30 PM – 1:50 PM Property Valuation Playbook: Developing a Reliable Process to Estimate Property Exposure
- 2:00 PM – 2:20 PM When "WFH" Isn't an Option: Lessons from the Pandemic in Pharmaceutical Manufacturing
- 4:30 PM – 4:50 PM Preparing for the Green Wave of Medical Cannabis in Workers' Compensation Claims

WEDNESDAY APRIL 13

- 10:00 AM – 10:20 AM Top 10 Steps in Managing a Company Crisis
- 10:30 AM – 10:50 AM The Top Auto and Workers' Compensation Regulatory Trends to Track Now
- 11:30 AM – 11:50 AM The Risk Professional's Guide to Representations and Warranties Insurance: How to Add Value to Your Company's M&A Activity
- 12:00 PM – 12:20 PM The Human Impact of Workplace Violence



INNOVATION HUB

Innovation Hub sponsored by



An educational experience that features exciting 20-minute, technology-based presentations.

MONDAY APRIL 11

- 10:30 AM – 10:50 AM** The Questions a Judge Will Ask You After a Data Breach

- 11:00 AM – 11:20 AM** Measuring Cyber Resilience to Increase Cyber Risk Visibility: A Case Study

- 12:30 PM – 12:50 PM** How Is AI Going to Disrupt Commercial Insurance?

- 1:00 PM – 1:20 PM** Mitigating Property Risk Through IoT

- 2:30 PM – 2:50 PM** Countering Crime Insurers' Direct Loss Defenses Against Coverage for Cyber Scams

- 3:30 PM – 3:50 PM** Get Your Claim Paid Fast: Parametric

- 4:30 PM – 4:50 PM** Extended Reality and the Risk Impact on the Fourth Industrial Revolution

TUESDAY APRIL 12

- 10:30 AM – 10:50 AM** Investigations in the Age of Geosocial Data

- 11:00 AM – 11:20 AM** Artificial Intelligence: Implications for Cyber and Technology Errors and Omissions Insurance

- 11:30 AM – 11:50 AM** Insurance for Liability Arising from PFAS, the Forever Chemicals

- 12:30 PM – 12:50 PM** Risk Management Technology: Innovations to Get More Out of What You've Got

- 2:30 PM – 2:50 PM** The Growing Threat from Jackware and Ransomware Cartels for the Critical Infrastructure Sector

- 3:00 PM – 3:20 PM** DIY Risk Management Data Exploration: From Excel to Illustrator

- 3:30 PM – 3:50 PM** Cyber Crime in 2022 and Beyond

- 4:30 PM – 4:50 PM** Claims Management 2.0: Leveraging Machine Learning for Proactive Claims Management

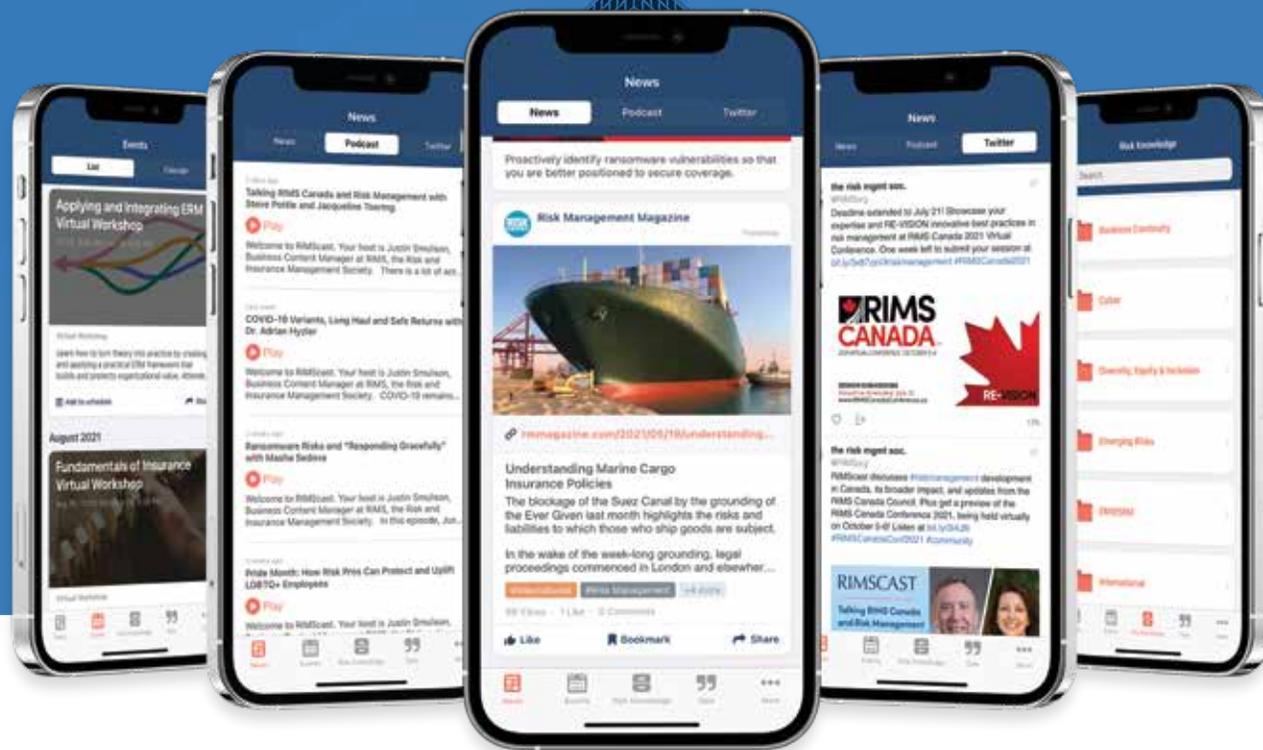
WEDNESDAY APRIL 13

- 10:30 AM – 10:50 AM** The Cyber Insurance Market and Data Challenges

- 11:00 AM – 11:20 AM** The Resilient Enterprise: Securing the Virtual Workforce

- 12:00 PM – 12:20 PM** What's Wrong with the Builder's Risk Change Process?

CONNECT WITH RIMS



Download the new RIMS mobile app to stay up-to-date on all things RIMS.

- Enjoy articles from *Risk Management*
- View upcoming events and workshops
- Listen to RIMScast, the risk management podcast
- Browse Risk Knowledge and read white papers
- Read the latest RIMS news
- Connect with RIMS members via Opis

This members-only mobile app provides you with a new way to connect and engage with each other and with RIMS. Find it in the App Store and Google Play Store. Log in with your existing RIMS username and password.

Download Today



Not a RIMS member?
Learn more about the benefits of membership.
www.RIMS.org/Membership



GLOBAL STUDIO

Network with attendees from around the world and learn about RIMS' global development activities. Stop by for globally-focused educational sessions.

MONDAY APRIL 11

- 10:30 AM – 10:50 AM Global Risks 2022
- 11:30 AM – 11:50 AM Effective Use of Captives for Asian Corporations
- 1:00 PM – 1:20 PM Settlement of Underlying Claims When the Policyholder and Insurance Company Disagree
- 2:30 PM – 2:50 PM Think Like a Captive: Innovative Solutions Continue to Prevail
- 4:30 PM – 4:50 PM Don't Make a Bad Situation Worse: How to Effectively Communicate After a Cyber Attack

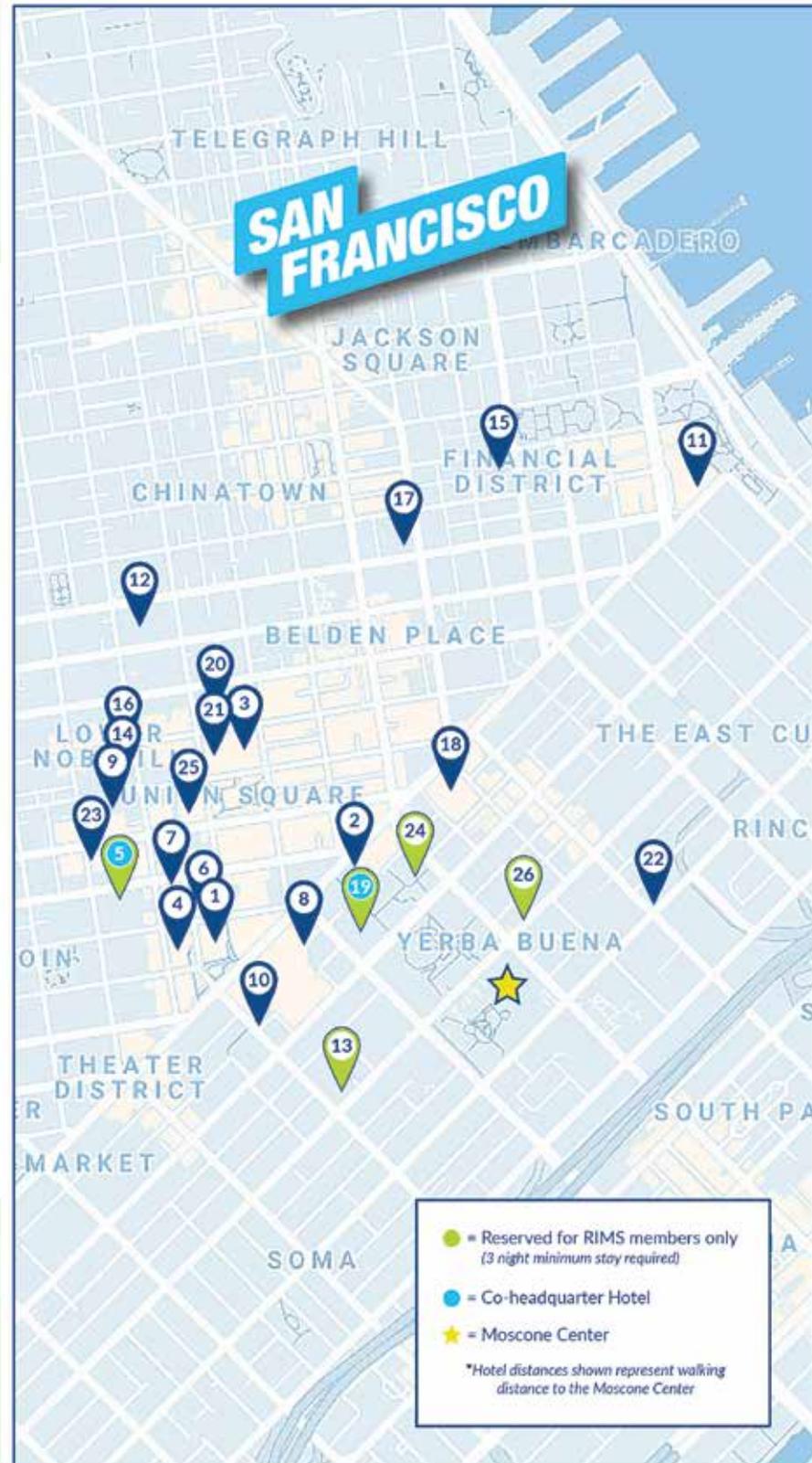
TUESDAY APRIL 12

- 10:00 AM – 10:20 AM Global Trends in Regulator DEI Expectations
- 11:30 AM – 11:50 AM Multinational Claims Handling: Best Practices for Asian Corporations
- 12:00 PM – 12:20 PM Emerging and Evolving Global Risks for Multinational Corporations: Impacts of the Pandemic
- 1:30 PM – 1:50 PM Navigating Country Risk in Emerging Markets
- 2:30 PM – 2:50 PM India: Advancing Towards Resilience
- 4:00 PM – 4:20 PM Ransom, Regulation, Kinetics and Biometrics: Cutting-Edge Insurance Solutions for Today's Risk Landscape

WEDNESDAY APRIL 13

- 10:30 AM – 10:50 AM Mitigating Risk Through a Borderless Science Community
- 11:30 AM – 11:50 AM Inside the Growing Threat of Third-Party Funded Litigation

HOTEL MAP & LISTING



- 1 Axiom Hotel**
 28 Cyril Magnin Street - 0.6 mi*
 Rates starting from US \$329
- 2 Four Seasons Hotel San Francisco**
 757 Market Street - 0.3 mi*
 Rates starting from US \$429
- 3 Grand Hyatt San Francisco**
 345 Stockton Street - 0.6 mi*
 Rates starting from US \$331
- 4 Hilton Parc 55 San Francisco**
 55 Cyril Magnin Street - 0.6 mi*
 Rates starting from US \$311
- 5 Hilton San Francisco Union Square HQ [Member Only]**
 333 O'Farrell Street - 0.7 mi*
 Rates starting from US \$311
- 6 Hotel Abri**
 127 Ellis Street - 0.5 mi*
 Rates starting from US \$259
- 7 Hotel Nikko San Francisco**
 222 Mason Street - 0.6 mi*
 Rates starting from US \$299
- 8 Hotel Zelos San Francisco**
 12 4th Street - 0.3 mi*
 Rates starting from US \$325
- 9 Hotel Zeppelin**
 545 Post Street - 0.8 mi*
 Rates starting from US \$299
- 10 Hotel Zetta San Francisco**
 55 5th Street - 0.5 mi*
 Rates starting from US \$345
- 11 Hyatt Regency San Francisco**
 5 Embarcadero Center - 1.0 mi*
 Rates starting from US \$324
- 12 InterContinental Mark Hopkins San Francisco**
 999 California Street - 1.0 mi*
 Rates starting from US \$401
- 13 InterContinental San Francisco [Member Only]**
 888 Howard Street - 0.2 mi*
 Rates starting from US \$401
- 14 JW Marriott San Francisco**
 515 Mason Street - 0.8 mi*
 Rates starting from US \$356
- 15 Le Meridien San Francisco**
 333 Battery Street - 0.9 mi*
 Rates starting from US \$371
- 16 Marines' Memorial Club/Hotel**
 609 Sutter Street - 0.8 mi*
 Rates starting from US \$285
- 17 Omni San Francisco Hotel**
 500 California Street - 0.7 mi*
 Rates starting from US \$368
- 18 Palace Hotel, A Luxury Collection Hotel**
 2 Montgomery Street - 0.4 mi*
 Rates starting from US \$365
- 19 San Francisco Marriott Marquis HQ [Member Only]**
 780 Mission Street - 0.2 mi*
 Rates starting from US \$324
- 20 San Francisco Marriott Union Square**
 480 Sutter Street - 0.7 mi*
 Rates starting from US \$331
- 21 Sir Francis Drake Hotel**
 450 Powell Street - 0.7 mi*
 Rates starting from US \$322
- 22 The Clancy San Francisco, Autograph Collection**
 299 Second Street - 0.4 mi*
 Rates starting from US \$331
- 23 The Clift Royal Sonesta**
 495 Geary Street - 0.7 mi*
 Rates starting from US \$269
- 24 The Park Central San Francisco [Member Only]**
 50 3rd Street - 0.2 mi*
 Rates starting from US \$329
- 25 The Westin St. Francis, San Francisco on Union Square**
 335 Powell Street - 0.6 mi*
 Rates starting from US \$334
- 26 W San Francisco [Member Only]**
 181 Third Street - 368 ft*
 Rates starting from US \$411

REGISTRATION

>> To ensure the safety of our attendees, all attendees at RIMS RISKWORLD 2022 must be fully vaccinated and wear a well-fitted mask.

YOUR FULL CONFERENCE PASS GIVES YOU:

- >> A grand celebration at Opening Reception: WONDERWORLD.*
- >> Inspirational keynote speakers.
- >> 130 hours of educational sessions.
- >> Three luncheons to fuel your ambition.
- >> Solutions for all your business needs in the Marketplace.
- >> Daily networking events.
- >> Engaging Thought Leader Theater presentations.
- >> Meaningful conversations with attendees from 70+ countries.
- >> Priceless information and best practices you can implement immediately.

*NOTE: The One Day Pass entitles you to sessions, entrance to the Marketplace and admittance to that day's events. To attend the RIMS Opening Reception (Sunday night), you can purchase an event ticket for US \$150. Guest Registration includes the Opening Reception, General Session & Opening Keynote, and Conference Finale & Closing Keynote. Only full conference attendees may purchase a Guest Registration (limit of one) for US \$300. Individuals must be over age 21 to participate in the RIMS RISKWORLD 2022 and attend all related events.

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- Register up to 10 organizational professional members: \$6,000. **Savings of \$1,990**
- Register up to 15 organizational professional members: \$8,500. **Savings of \$3,235**

RATES & DEADLINES

ADVANCE RATE
Ends February 18, 2022

REGULAR RATE
February 19–April 8, 2022

ONLINE ON-SITE RATE
April 9–13, 2022

ON-SITE RATE
April 9–13, 2022

FULL CONFERENCE PASS MEMBERS

RIMS Membership Categories

Organizational, Associate, Individual Professional (USA/Canada, Developed Countries)	US \$999	US \$1249	US \$1299	US \$1399
Organizational Additional Professional Member Discount (three or more)	US \$749	US \$949	US \$999	US \$1099
International Individual Professional / Associate (Emerging Countries)	US \$599	US \$699	US \$799	US \$899
Young (Under 26) Member (Professional and Associate)	US \$599	US \$699	US \$799	US \$899
Educational and Retired Members	US \$379	US \$379	US \$429	US \$529
Student Member	US \$150	US \$150	US \$200	US \$300
Transitional Member	Waived	Waived	US \$50	US \$150

ONE DAY PASS MEMBERS*

Organizational, Associate and Individual Professional Members (USA/Canada and Developed Countries)	US \$549	US \$649	US \$699	US \$799
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NON-MEMBER RATES

Full Conference Pass	US \$1379	US \$1729	US \$1779	US \$1879
One Day Pass*	US \$699	US \$799	US \$849	US \$949

SPEAKER RATES (MEMBER AND NON-MEMBER)

Full Conference Pass	US \$500	US \$500	US \$500	US \$600
One Day Pass* (Limit one day and only available on the day you are speaking. For multiple days, select Speaker Full Conference)	US \$250	US \$250	US \$250	US \$350

ADDITIONAL OPTIONS/FEEES

CE/CPE Accreditation for RIMS members (non-refundable)	US \$149	US \$149	US \$149	US \$149
CE/CPE Accreditation for non-members (non-refundable)	US \$199	US \$199	US \$199	US \$199
Opening Reception Ticket (non-refundable, Limit 5)	US \$150	US \$150	US \$150	US \$150
Guest Registration (non-refundable, Limit 1)	US \$300	US \$300	US \$300	US \$300
Substitutions (plus any additional fees due to differences in the member type)	US \$100	US \$100	Not Available	US \$200
Cancellation (non-refundable)	US \$250	No Refund	No Refund	No Refund
Lost/Reprinted Badge (non-refundable)	Not Available	Not Available	No Refund	US \$250

VIRTUAL ATTENDEE REGISTRATION (available late February 2022)

Member <i>Organizational, Individual Professional (US & Canada), Individual International Professional (Developed Countries) Members, Young Associate, Individual International Associate (Emerging Countries), Individual Young Professional, Individual International Professional (Emerging Countries)</i>	US \$499
Student Member	US \$0
Educational Member	US \$199
Retired Member	US \$199
Transitional Member	US \$25
Non-Member	US \$699
Student Non-Member	US \$99

REGISTRATION

THE FINE PRINT

CHANGES

Upgrades may be completed at www.RIMS.org/AttendeeServiceCenter. Instructions for substitutions, cancellations/refunds, downgrades and associated fees can be found in RIMS Policies and Procedures at www.RIMS.org/Policies2022.

PAYMENT

Register at www.RIMS.org/REGISTER. RIMS accepts American Express, MasterCard and Visa. For registrations that require invoicing, there is the options to pay by check or wire transfer.

Registrations by phone or fax must be received by April 1. Phone, mail, and faxed registrations will incur a US \$50.00 non-refundable service fee and must include a valid credit card payment; notice to pay by check or bank transfer will not be processed. Please contact CST@RIMS.org for instructions on submitting payment by mail or bank transfer.

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